



Technical Bulletin

Date	Bulletin #	Model
10/20/2025	129	GT1175 or any slider utilizing Optex holding beams
Subject		
Update to Optex OS-12CT software		

Issue/Symptom

Optex beams could go into an error mode due to environmental issues which would result in the door being held open until the beam is reset or power is cycled.

Solution

Optex has made a change to the software that allows the beam control to self-correct, thus not requiring a reset. Even if an error occurs, the door will resume normal operation. There might be a slight delay before closing, but it will be brief enough that it will go unnoticed.

The updated beams controls can be identified by lot number 2545V and later.
They should enter production around the first week of November.

Applicable Model Numbers

This applies to any sliding door using Optex holding beams.

Contact

NABCO Entrances, Inc.

Technical Support Department
Techsupport@nabcoentrances.com
1-877-622-2694 Ext 3