



Dear Valued Nabco Customer:

All RMA's must be returned to Nabco **within Thirty-Five (35) days of replacement material ship date** and must include:

- **Shipping Label:** affixed to outside of return package
- **RMA:** included in box with part
- **Part(s) To Be Returned:** can be sent back in box used to send replacement parts

This RMA (and appropriate customer crediting) is subject to part and part warranty identification and verification, as well as exchange verification by Nabco, upon Nabco's receipt of customer returned RMA material. Please verify correct part is being returned.

If returned parts are verified to be in working condition, or outside of warranty term, the customer will have the option to have the parts thrown away or returned to them at their expense; no credit will be issued, and the Customer will be liable for the outstanding invoice. If no response is received within 10 working days, product will be returned, and freight will be charged.

Parts received back after 35 days will be returned to sender, at sender's expense, and replacement parts will be invoiced. **RMA is not guarantee of refund.**

Thank you!