



TECHNICAL BULLETIN

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Who is the contact?
Technical Support Department

Introducing “Training on Demand” Online Courses !

NABCO Entrances is pleased to introduce our new “Training on Demand” online training program. Due to the current COVID19 situation, online training is being introduced as a way to help our valued distributors get trained and certified through NABCO. These classes will consist of NABCO online product training and optional certification on each product.



Picking a course:

There are two course levels for each product:

- An ESSENTIALS level that is aimed at new employees such as technicians or sales people who are unfamiliar with a particular product
- An ADVANCED level that is aimed at experienced technicians

Getting registered:

You can access and sign up for these classes from our online Technical Training booking page located here: [Online Training](#). From there you will then be able to choose a time and date and select what product courses you or your group are interested in taking. Then click on the “Book” link and we will slot you in for your own personal training session!

Getting Certified:

Upon completion a course you will have the option of taking an online certification exam on that product. The exam will be graded and an email response will follow informing you of your status. If successful, a copy of your certificate will be emailed to you and a physical certificate will be sent in the mail.

We hope that you take advantage of this opportunity to sign up for one of these training courses as a way to minimize call backs, improve customer satisfaction and increase service revenue.

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