TECHNICAL BULLETIN

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Date: January 9, 2018

Who is the contact?
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Display Issues on Opus Controls

It has come to our attention that the LCD displays on some Opus controls can get scrambled or go blank when the door is cycling. This is due to electrical interference on the display and is not a cause for concern.

It does not affect the operation of the control and the door will continue to operate as normal.

The control will continue to operate normally and does not require replacement.

The display will eventually correct itself once the door reaches the closed position.
If the display does not correct itself immediately, rotating the programming dial will cause the control to "refresh" the display. A new version of the Opus control that will correct the display problem will become available soon .

Scrambled Display

Also some installers have mentioned that the display reacts slowly to changes during colder temperatures. Unfortunately this is a fairly common property of LCD displays. You can allow the Opus display to warm up after opening the access panel or wait a moment and the screen information will appear in a few seconds.

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