S82 W18717 Gemini Drive
Muskego, WI, 53150
Phone: (877) 622-2694, Fax: (888) 679-3319
www.NabcoEntrances.com

TECHNICAL BULLETIN

Date: April 18, 2017

Who is the contact?
Technical Support Department

Accelerated Opening of GT710 Series Swing Operator with Opus Control

We have received isolated reports of a GT710 Series Swing Operator opening at an accelerated speed without engaging backcheck when the “push and go” feature is engaged. We have also received reports that the 2 amp fuse on our GT710 Series Swing Operator are intermittently blowing.

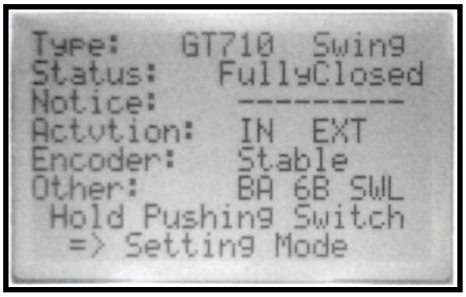
We have had no reports of either of these conditions occurring on GT710 Series swing operators using Opus Software revision 21 or higher, which has been in production since October 13, 2016.

To eliminate any customer concerns, NABCO is recommending that all controls with Revision 20 and earlier software be replaced on any installed GT710 swing operators. To promote this product improvement program, NABCO will exchange any Revision 20 or earlier control free of charge and, in addition, will provide a $100 product credit for each such control exchanged prior to June 30, 2017.

To arrange an exchange, contact the Customer Service Representative at your local NABCO Branch. A replacement Opus Control will be sent to you. Replace the original control with the upgraded Opus Control with Revision 21 software and return the original control to your local branch for credit.

How to check software revision:
From the main screen on the Opus Control, rotate the dial clockwise.
The next screen will display the software revision at the bottom right corner.

Main Screen **Rotate Dial Clockwise** **Revision**



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